

**Vision Statement:**

*“The vision of Newport is to be the most livable and welcoming city in New England.”*

**Mission Statement:**

*to provide leadership, direction and governance that continuously improves our community while preserving our cultural and historic heritage; to ensure that Newport enjoys a high quality of life and is a safe, clean and enjoyable place to live and work; to exercise the prudent financial planning and management needed to achieve our strategic goals; to pursue excellence in everything we do, invest in the future of our community, especially the education of our children, and work closely with our businesses and institutions to sustain a healthy economic and tourism climate; to promote and foster outstanding customer service to all who come in contact with the city; to deliver quality and cost effective municipal services to our residents, businesses, institutions and visitors that results in the highest achievable levels of customer satisfaction; and to support the use of defined processes and continuous improvement as key components of our service delivery model.*